



ISO 9001 Certification is not just suitable for large organizations but also for small businesses. Your organization will benefit from adopting an efficient Quality Management System by saving time and cost, improving efficiency and customer relationships.

Organizations that have adopted the principles of ISO 9001 often realize considerable improvements in their day-to-day operations, with business gains.

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Benefits of ISO 9001 certification to your organization:

- Identifies and encourages more efficient and time-saving processes
- Provides senior management with an efficient management process
- Demonstrates compliance with customer, regulatory and/ or other requirements
- > Sets out areas of responsibility across the organization
- In some countries mandatory if your business want to tenders in the public sector

- > Communicates a positive message to staff and customers
- Reduces operating costs related to waste, rework and nonvalue added activities
- Provides continual assessment and improvement
- Increases market share as a certified organization
- Maintaining satisfied customers and gaining potential customers
- > Enhancement of marketing opportunities

Benefits of ISO 9001 certification to your customers:

- Improved quality and service
- Quality assurance
- > On time delivery

- > Right first time approach
- > Fewer returned products and complaints
- Independent audit demonstrates commitment to quality



MSECB is specialized in the certification of management systems on a wide range of international standards. As a global provider audit and certification services, MSECB offers its expertise on multiple fields, including but not limited to Quality Management.

We help organizations to show commitment and competence with internationally recognized standards by providing this assurance through the certification against rigorous, internationally recognized competence requirements. With a global coverage of over 150 countries worldwide, our mission is to provide our clients comprehensive services that inspire trust, continual improvement, demonstrate recognition, and benefit society as a whole.

To find out how you can obtain the ISO 9001 Certification, contact info@msecb.com

YEAR 1 (INITIAL CERTIFICATION) -

No longer than 12

months from the initial

certification audit

MSECB CERTIFICATION PROCESS

AUDIT INITIAL PRE-AUDIT **AUDIT PLAN** STAGE 1 AND 2 CERTIFICATION (It is optional) Pre-audit must The audit plan has Non-conformities must be The Certificate will be issued be done at least 3 months closed at least 3 months after within 2 weeks after successful to be mutually before Certification Audit. audit closing agreed audit conclusions → YEAR 2 (1st SURVEILLANCE AUDIT) → YEAR 3 (2nd SURVEILLANCE AUDIT) **SURVEILLANCE SURVEILLANCE** AUDIT PLAN **AUDIT PLAN** AUDIT 1 **AUDIT 2**

RE-CERTIFICATION AUDIT

Within two months before the triennial certificate expiration

No longer than 12 months

from the 1st surveillance

audit